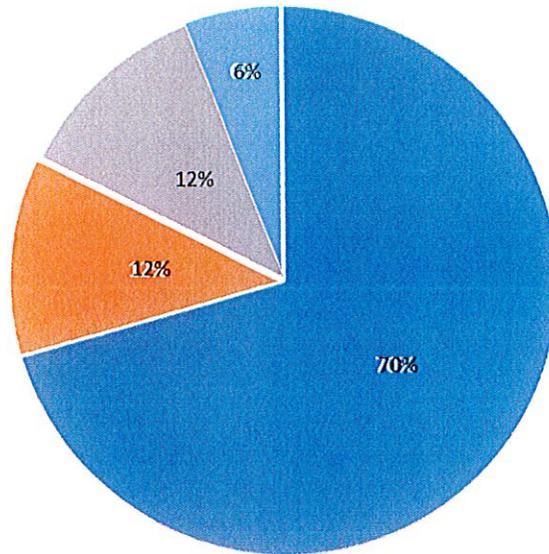




Client Satisfaction Survey

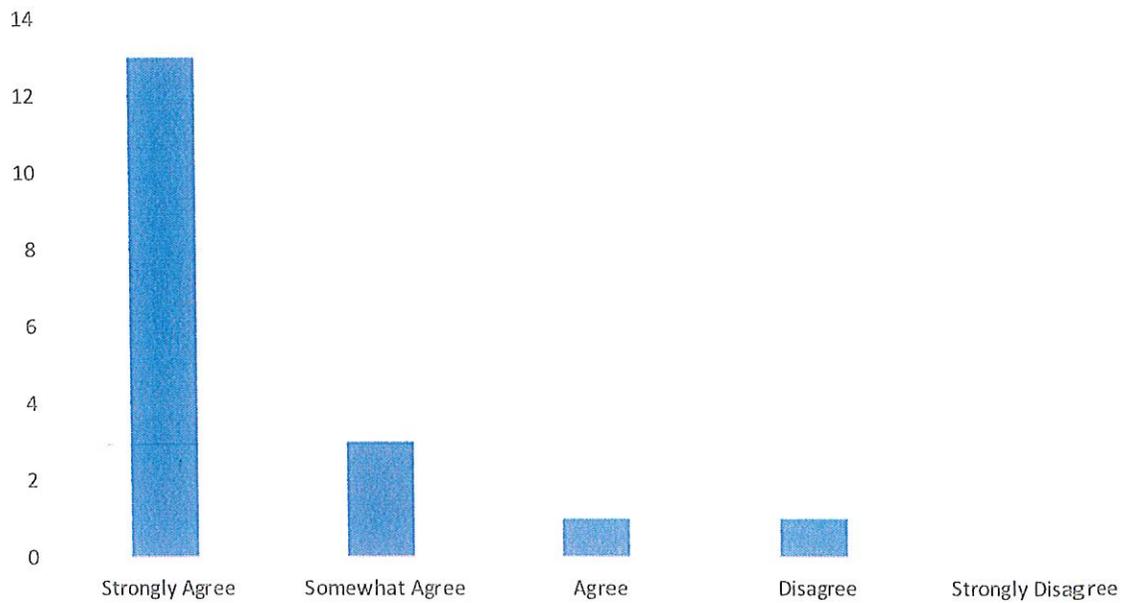
2020

1. Where you able to access services in a timely manner upon your initial contact with the program?

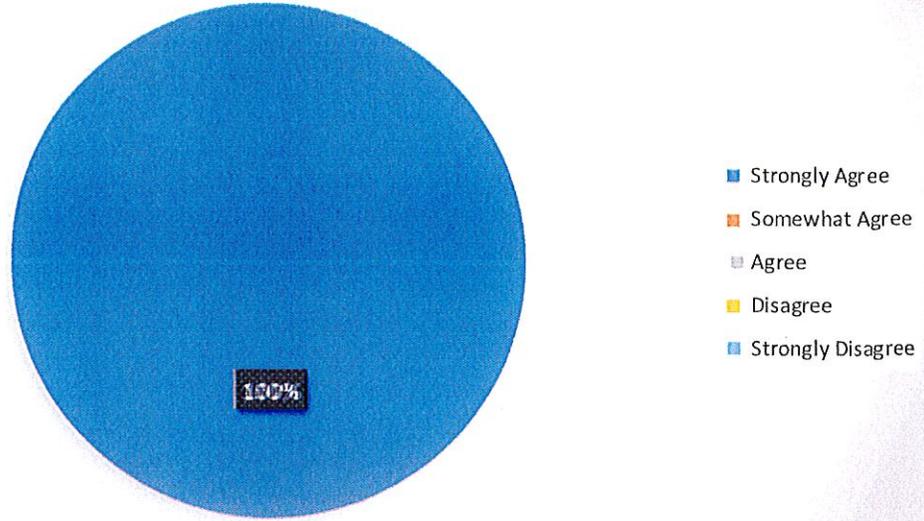


■ Strongly Agree ■ Somewhat Agree ■ Agree ■ Disagree ■ Strongly Disagree

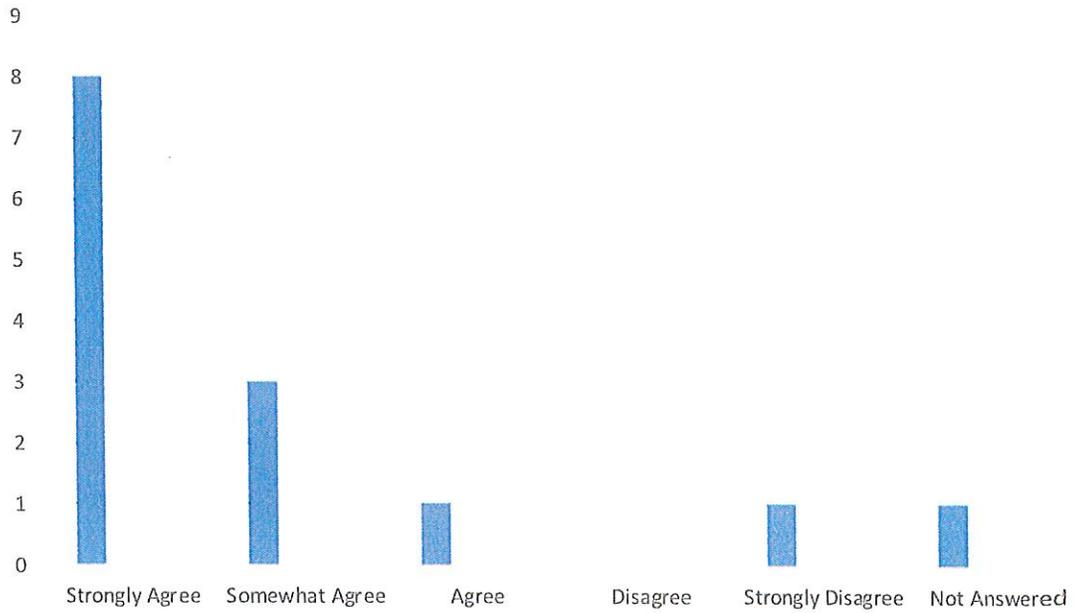
2. Was there flexibility in meeting the needs of you and your family?



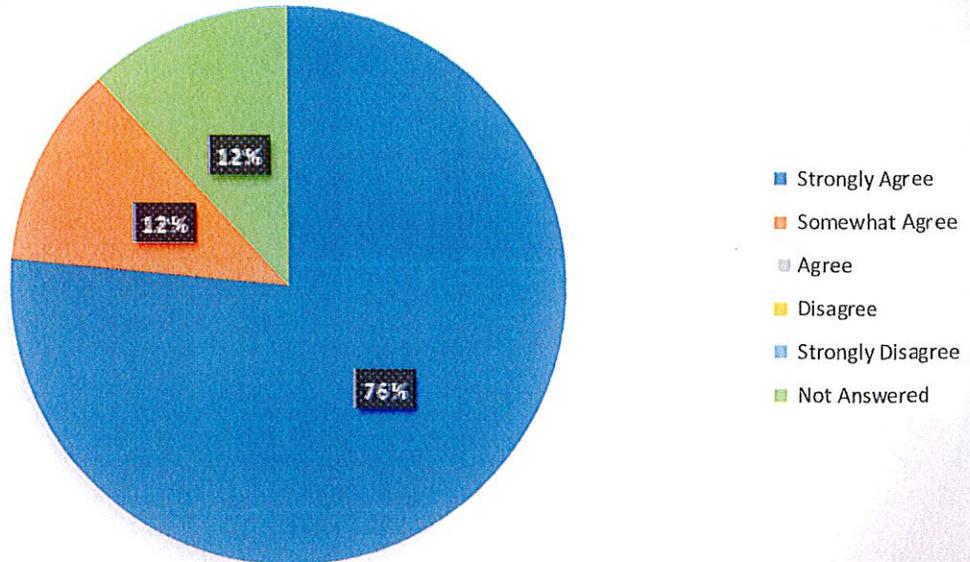
### 3. Do you feel you were treated in a respectful manner?



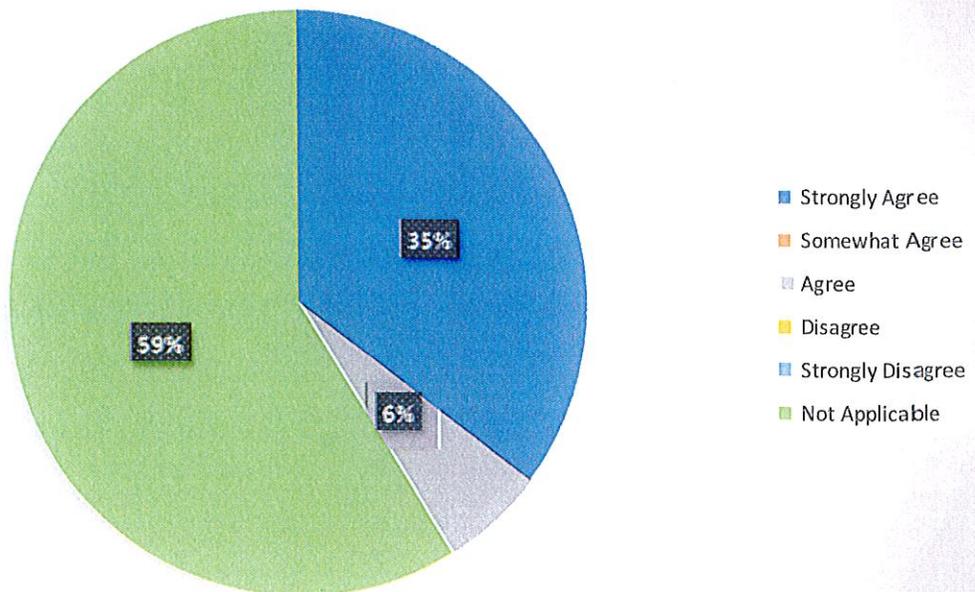
### 4. Were your intake issues appropriately addressed?



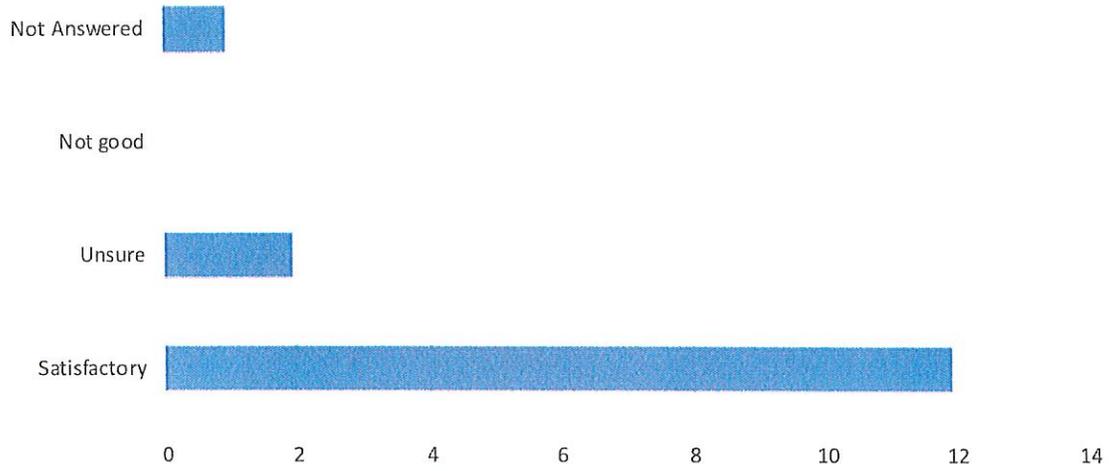
5. Did our staff provide guidance to help you with treatment issues?



6. Were your aftercare needs put into place upon completion of your treatment?



7. How would you assess the usefulness of your services?



8. Do you have any suggestions that you think would improve the quality of our services? (popular answers)

- More parent involvement
- More daily progress reports
- Allow BHPs to participate in IEP meetings.
- More communication from staff
- None at this time
- N/A

WOULD YOU LIKE TO HAVE SOMEONE FROM CONNECTIONS FOR KIDS CONTACT YOU TO DISCUSS ANY QUESTIONS OR CONCERNS THAT YOU MAY HAVE AS A FOLLOW-UP TO THIS SURVEY?

■ Yes ■ No ■ N/A ■

